

Application Note

Industrial Automation

Choose right - Diagnostic Tools for PROFIBUS and PROFINET

NEWBURYPORT, MA – Softing routinely receives calls from customers and maintenance engineers seeking advice on how to effectively diagnose their PROFIBUS and PROFINET networks. There are a lot of inaccurate perceptions of available diagnostic options and how many troubleshooting tools work. Softing's team members gladly take the time to inform every caller and put all options into perspective.

The most common problems of PROFIBUS networks are faulty cabling or connectors causing poor signal quality levels. In order to detect and identify those kinds of issues an engineer can either use an oscilloscope (and lots of experience) or he can use an Electrical Tester for PROFIBUS that makes his job much easier.

Here are a few guidelines and recommendations that may help you to decide on the most cost-effective diagnostic tool for your specific requirements.



The good news is that PROFINET (as well as all major industrial Ethernet protocols) is based on the well-established Ethernet technology. There is a wealth of reasonably priced off-the-shelf cable testers for Ethernet networks. Customers have a choice between simple continuity testers similar to the "VDV MultiMedia Cable Tester Kit" or somewhat more sophisticated cable testers like the "Fluke CableIQ Qualification Tester".

Follow the following links for more information:

<http://ideal.datacomtools.com/idealcatalog/multimedia-testers.htm>

<http://www.flukenetworks.com>)



If your application requires a condition-based maintenance strategy you will need a [diagnostic product](#) that is permanently attached to your network and continuously monitors the health of

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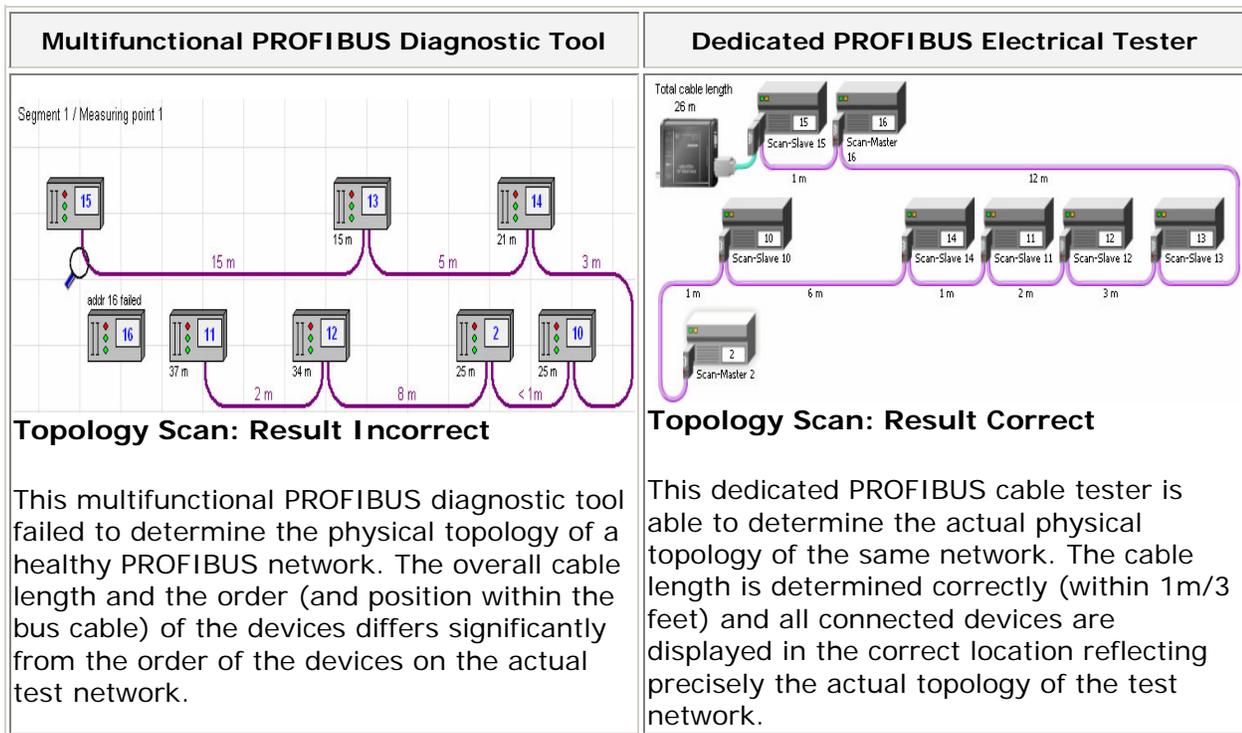
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your system. For troubleshooting acute network problems, a solid Electrical Tester for [PROFIBUS DP](#) or [PROFIBUS PA](#) used simultaneously with a sophisticated [Protocol Analyzer](#) is typically all you need.

Today, a user has a choice between dedicated PROFIBUS cable testers and multifunctional diagnostic tools. All dedicated cable testers perform very robustly and are able to accurately pinpoint the actual problem within a network.

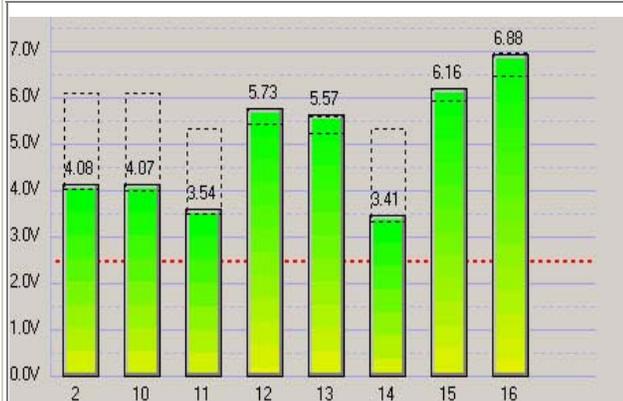
Multifunctional diagnostic products provide a multitude of diagnostic tools based on a single hardware platform. The disadvantage of such an approach is that the robustness of each included diagnostic tool is suffering due to design restrictions when it comes to performance, accuracy, and reliability. In fact, in some cases multifunctional tools may even mask the actual problem and, in effect, slow-down the troubleshooting process (see below).



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Multifunctional PROFIBUS Diagnostic Tool

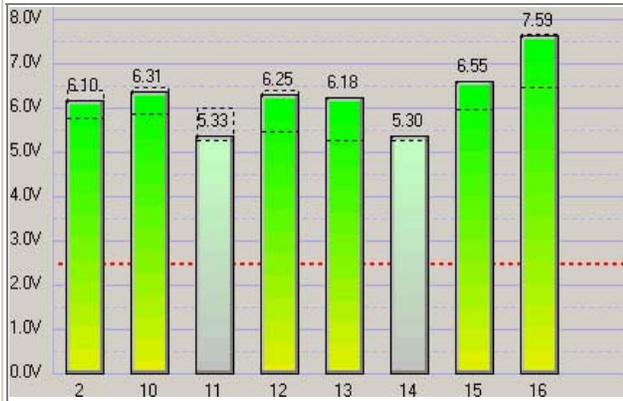


Confusing Signal Pattern

Dedicated PROFIBUS Electrical Tester



Clear Signal Pattern based on correct topology scan



Incorrect evaluation of Signal level after removing bus termination



Correct evaluation of Signal level after removing bus termination

Softing has established itself as the undisputed market leader for network diagnostic products and is the only vendor

- with a complete set of novel [PROFIBUS diagnostic tools](#) in its portfolio that are reliable, extremely powerful, yet very easy to use
- that is a manufacturer and direct supplier (not a distributor/reseller) of diagnostic tools within the US market

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About Softing

In industrial automation, Softing is a specialist for fieldbus technology and has established itself as a world-leading partner for networking automation systems and control solutions. Softing provides customers the key technology to connect devices, controls and systems with the leading communication technologies. In fieldbus technology, Softing is a world-class expert for FOUNDATION fieldbus, PROFIBUS, and CAN/CANopen/DeviceNet. The company's wide range of expertise includes solutions for OPC, FDT, and Real-Time-Ethernet protocols such as, PROFINET IO, EtherNet/IP, or Modbus/TCP. Many of the products and services developed by Softing since the company was founded in 1979 have become reference standards throughout the world. In addition, Softing has established itself as a provider of sophisticated diagnostic tools for fieldbus systems.

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